

Transylvania County Transit COA Study Questions and Answers

What is the budget for this project? Should I include a cost proposal?

Yes, please include a cost proposal. The budget for this study is not to exceed \$200,000.

Can we get a deadline extension?

Yes! The deadline has been extended, and the updated project timeline is as follows:

RFP Release – November 24, 2025

Deadline for Questions – ~~December 12, 2025,~~ **January 5, 2026**

Deadline for Submission – ~~December 31, 2025,~~ **January 28, 2026**

Firm Selection and Notification – ~~January 16, 2026,~~ **February 19, 2026**

Anticipated Notice to Proceed – ~~January 23, 2026~~ **February 5, 2026**

Some tasks seem to appear in more than one section of the RFP – is this correct?

Yes. Our goal is to conduct a comprehensive operational analysis that includes a microtransit feasibility assessment and a bus stop improvement plan. These components are interconnected, so there will be overlap from one section to another. We wanted to ensure that all relevant task descriptions are included in each section of the RFP, in the event that we end up working with a team of consultants with different focus areas.

What software does Transylvania County use for demand response scheduling?

Transylvania County Public Transit uses CTS Tripmaster software.

What is the page count requirement for proposals?

Proposals should not exceed thirty (30) pages of text. Resume pages are excluded from this page count.

Will the county provide ridership data, origin-destination data, on-time performance data and bus stop inventory data?

Yes, this data will be provided.